



TOWN OF KILL DEVIL HILLS

Land Where Flight Began

NOTICE OF PUBLIC MEETING

NOTICE is hereby given that on Thursday, January 22, 2015 at 8:30 a.m. the Kill Devil Hills Community Appearance Commission (CAC) will hold a meeting in the Meeting Room at the Administration Building, 102 Town Hall Drive, off Colington Road. The items to be discussed are listed below:

Call to Order

Agenda Approval

Approval of Minutes

1. October 23, 2014 meeting minutes
2. December 11, 2014 meeting minutes

Public Comment – please adhere to a limit of 3 minutes per person or group

Response to Public Comment

Old Business

1. Outdoor Storage and Outdoor Display Definition Discussion
2. Trash Attack 2015 Discussion
3. Potential Survey Questions Discussion
4. Annual Report

New Business

1. Election of Chair and Vice Chair

Meeting Evaluation/Next Meeting Agenda Items

Adjourn

Posted this 16th day of January 2015.

Michael O'Dell
Administrative Specialist

Copies to: CAC in their meeting materials; BOC; all department heads; all Town bulletin boards; KDH Sunshine List including all local news media; KDH Electronic Distribution List; website, social media; file

Minutes of the Thursday, October 23, 2014 meeting of the Kill Devil Hills Community Appearance Commission (CAC) held at 8:30 a.m. in the Meeting Room at the Administration Building, 102 Town Hall Drive, off Colington Road.

Members Present: Chair Sue Kelly, Chip Almoney, Skip Jones, Chris Marik, Melinda Mogowski, and Pris Shea.

Members Absent: Mayor Sheila Davies and Bambos Charalambous

Others Present: Meredith Guns, Assistant Planning Director; Bryan Brightbill, Planner; and Steve Albright, Public Services Director

Call to Order

At 8:30 a.m., Chair Sue Kelly called this meeting to order and welcomed everyone.

Agenda Approval

Without objection, the agenda was approved, with the addition of Pedestrian Signaling Devices under *New Business*.

Public Comment

Old Business

1. Seasonal Overflow Residential Carts

Chair Kelly opened the discussion, which was continued from the September 25, 2014 meeting concerning how to address garbage overflowing from residential roll-out containers, primarily from rental properties. Her idea was to have information about the regulations posted inside of rental properties. For clarification, Public Services Director Steve Albright explained that 4-bedroom houses between the highways as a rule of thumb were required to have a minimum of two roll-outs. Capacity is the ultimate factor in determining the required number of roll-outs since overflow is not allowed. He stated this rule had been in effect for the past ten years. Mr. Albright added that the Town had contacted all the rental companies about purchasing a second roll-out for overflow. There had not been any great resistance to making that purchase, especially since the alternative would be that the waste would not be collected if it overflowed from the container. Skip Jones suggested that perhaps the ordinance could be amended to require more containers if the house was in a weekly rental program. He asked Mr. Albright if he had a recommendation on a required number of roll-outs per bedroom. Mr. Albright replied that having a minimum of two roll-outs that had been used was a practical number. In addition, if a house has over six bedrooms, a dumpster is required.

DRAFT

Minutes

October 23, 2014

Community Appearance Commission

Page 1 of 5

The group discussed that the key to alleviate the overflow at rental properties was communication. A refrigerator magnet listing solid waste collection schedules as well as other pertinent town regulations was one means that could be effective. Mr. Albright said that he would communicate with the Town Clerk to find more information about the use of magnets in the past and report back at a future meeting.

2. Outdoor Storage and Outdoor Display Definition Discussion

Melinda Mogowski shared examples of definitions, and reviewed regulations from other communities addressing outside displays and storage, which included permitting. She shared ordinance information from Raleigh, Durham and Redmond, Washington. Skip Jones stated that a permitting process could become onerous for not only businesses, but also the Town. Assistant Planning Director Meredith Guns shared that nine different approaches had been proposed to control storage and display areas, including a specific percentage of frontage that could be used for display; dusk to dawn display requirements, and screened, designated storage requiring screens. Chip Almoney stressed that many of these options would be difficult to enforce. The group discussed one concept that addressed areas at the front of a business being considered display, with areas behind the business being storage. Ms. Guns suggested that a concept ordinance could be drafted, and should include a sunset provision to assist businesses as many have already ordered inventory for the coming year.

Mr. Jones moved to authorize Meredith Guns and Melinda Mogowski draft a concept ordinance addressing outside displays and storage for review by the CAC. Ms. Mogowski provided a second and the motion passed in a vote of 4-1, with Ms. Shea voting in the negative.

3. Communication

Ms. Shea stressed the importance of communication with stakeholders and the public. She thought that there would be a better way to communicate with the public the work being done, was unsure of what method should be pursued. Chair Kelly suggested that as a result of this input and discussion, the CAC should refocus its efforts at sharing its outcomes publically through various information outlets.

4. NCDOT Adopt-A-Highway Update and Literature Distribution

Planner Bryan Brightbill provided the group brochures that could be distributed to community organizations so they could sign up for the Adopt-A-Highway program. The NCDOT program's minimum sponsorship length is two miles, which is standard across North Carolina. The group discussed the adoption length; Mr. Brightbill replied that NCDOT would not lessen the requirement. However, he did share that multiple groups could adopt a two mile section, with both group names appearing on the signage. The members stated they would share the information with interested groups.

New Business

DRAFT

Minutes

October 23, 2014

Community Appearance Commission

Page 2 of 5

1. Punch List for Success

Chair Kelly shared the punch list, which had been drafted by Mr. Marik. She indicated that this list could serve as a general guideline for all future CAC presentations to the Board of Commissioners. By consensus, they adopted it as a general guideline for future actions. A copy of the punch list is attached to these minutes.

2. Future Planning

Chair Kelly opened a discussion on a means to generate new ideas for the Town's appearance. Ms. Shea indicated that a survey would be a great means of communication, and that staff had prepared some draft questions. Ms. Guns shared that the Town of Nags Head was circulating a similarly-styled survey for community feedback on options for Dowdy Park. The group reviewed the staff-submitted questions, and will provide some of their own to bring back at a future meeting.

3. Trash Attack! 2015 Discussion

Mr. Marik's suggestion for the Trash Attack! 2015 date was for a Saturday, either March 14 or 21, 2015. The group discussed the possible options in scheduling, along with rain dates. Through consensus, the CAC selected Saturday, March 21, 2015, with a rain date of Sunday, March 22, 2015. Ms. Shea stated that the event needed coordination with the Fire Auxiliary to get on the organization's calendar.

4. Potential Survey Questions Discussion

This item was addressed under the future planning section.

5. Pedestrian Signaling Devices

Mr. Marik shared about Town crosswalk safety issues, especially on N.C. 12 (Beach Road). He said that Commissioner Midgette had recently mentioned the feasibility of a solar-powered signaling device that could be used by pedestrians in crosswalks. Mr. Marik stated that although there is an obvious cost, this type of system could potentially resolve or lessen some safety issues. Mr. Albright said that although there were some crosswalks under Town jurisdiction, including Bay Drive and Veteran's Drive, the crosswalks on N.C. 12 (Beach Road) are under the jurisdiction of the North Carolina Department of Transportation (NCDOT). Mr. Jones shared that a similar type apparatus at the Sanderling Resort's pedestrian crosswalk in Duck was privately installed and maintained by the resort. Ms. Shea stated she agreed with the concept, but questioned whether the CAC was the appropriate venue for this type of project. Mr. Jones stated he would take the issue to the Street Improvement and Special Projects Committee (SISPC).

DRAFT

Minutes

October 23, 2014

Community Appearance Commission

Page 3 of 5

Meeting Evaluation/Next Meeting Agenda Items

With the planned CAC meeting dates in conflict with the Thanksgiving and Christmas holidays, the group set the next meeting for Thursday, December 11, 2014 at 8:30 a.m., with no regular November or December meetings.

Other Business

Update on Floor Area Ratio (FAR)

Chair Kelly asked for an update on the Floor Area Ratio (FAR) issue and the recent Planning Board meeting. Ms. Guns reported that the Planning Board had held three meetings, including a joint meeting with the CAC. The Planning Board considered a CAC recommendation that had been referred by the Board of Commissioners, which lowered the FAR. Staff was directed to develop different amendment options; including incentivizing the FAR if certain criteria were met. The lowest FAR number for multi-family and hotel structures examined was 0.3, with exceptions: increase side yard setbacks by 2 feet on each side, 0.35; and a dedicated public easement for access to the Atlantic Ocean plus setbacks, 0.40. Ms. Guns reported that a matrix of varied FAR levels in units per acre and square footage of building had been presented to the Planning Board, to demonstrate the effect of the different percentages. As a result, she stated the Planning Board recommended a base FAR of 0.4; with setbacks, 0.45; and with a five foot unimproved easement and setbacks, 0.5. Ms. Guns said it was to be considered at the Board of Commissioners November meeting.

Mr. Jones stated there was a great deal of public confusion regarding the bike path signage. Ms. Guns replied that she would take the issue to the SISPC.

Ms. Mogowski stressed that one reason our area is so beautiful and popular for weddings is the abundance of trees. Ms. Guns recommended that members review and comment on the draft NCDOT Comprehensive Transportation Plan when released, which will be presented to the Board of Commissioners for review in the coming months.

Mr. Jones commended the group for supporting the CAC issues at the recent Planning Board meeting.

Adjournment

There being no further business before the Community Appearance Commission at this time, Ms. Shea moved to adjourn, with a second by Mr. Jones. The vote was 5-0.

The meeting adjourned at 10:04 a.m.

Submitted by:

Harriet B. Banner, Administrative Assistant

These minutes were approved at the January 22, 2015 meeting of the Community Appearance Commission.

Susanne D. Kelly, Chair

Community Appearance Punch List
October 23, 2014

1. How will it affect appearance, local business, etc. ?
2. Negative impacts, if any?
3. Disprove fallacies and false claims
4. Ask board and public to "obey common sense", and avoid blanket statements like "anything that limits small business is bad"
5. Reference the survey of 2007, and consider new surveymonkey online surveys
6. Ask business people, public, and CAC to stand and back up any claims, or ideas
7. Speak to the commissioners personally, before the vote or meeting
8. Speak to other committees or towns to see "what worked for them"? Any cautions or topics to avoid?
9. Plenty of pictures and REPEATED positive/negative slideshow TO PROVE OUR POSITION.
10. Q & A to staff in our presentation to express their endorsement of "new idea".

Minutes of the Thursday, December 11, 2014 meeting of the Kill Devil Hills Community Appearance Commission (CAC) held at 8:30 a.m. in the Board of Commissioners Meeting Room at the Administration Building, 102 Town Hall Drive, off Colington Road.

Members Present: Chair Sue Kelly, Bambos Charalambous, Skip Jones, Chris Marik, Melinda Mogowski, Sandie Markland, and Pris Shea.

Members Absent: Chip Almoney and Mayor Sheila Davies

Others Present: Greg Loy, Planning Director; Meredith Guns, Assistant Planning Director; Bryan Brightbill, Planner; and Michael O'Dell, Administrative Specialist

Call to Order

At 8:30 a.m., Chair Sue Kelly called this meeting to order. She welcomed and introduced new member Sandie Markland, who had been sworn in as a new member of the CAC prior to the meeting. All members introduced themselves and welcomed Ms. Markland.

Public Comment

With no one appearing before the CAC to speak, public comment was closed.

Planning Director Greg Loy recognized Philip Ruckle, a member of the press, credited with providing CAC information and activities to the public.

Without objection, the Agenda was adopted as presented.

Floor Area Ratio:

Chair Kelly opened a discussion on the December 8, 2014 Board of Commissioners meeting during which use of Floor Area Ratio (FAR) to measure density was discussed.

Pris Shea updated the group by sharing that before the meeting this morning, Mayor Davies had told her during a telephone conversation that the Board of Commissioners was appreciative of the CAC's efforts to contribute its recommendation of the subject. She reported that the Board of Commissioners had tabled discussion on the topic until a joint worksession could be held with the Commissioners, Planning Board, and CAC on February 3, 2015 for a full and open discussion concerning FAR. Mayor Davies also speculated that there is some misunderstanding about how FAR is calculated, and her intention was to have a factual

DRAFT

presentation made at the joint worksession to clarify some of the public's concerns. In addition, lot coverage for single-family dwellings is not presently subject to measurement by FAR; therefore, some are concerned about the building of very large houses on the oceanfront that are comparable in size to condominiums. Mayor Davies had concluded that discussion on FAR needed to be much more comprehensive, which could be facilitated by a joint worksession.

Mayor Davies had also expressed interest in Skip Jones's input as a local builder concerning the possibility of increasing the height allowance with the concession of increasing the required setbacks in order to maintain the view of the oceanfront (taller but more narrow structures). Consistency between residential and commercial guidelines was also a concern of Mayor Davies that could be accomplished at a joint worksession.

Mr. Jones said that he thought this discussion would evolve into the topic of building heights, which would be a positive outcome. He continued that he was in favor of allowing increased height with increased setbacks.

Assistant Planning Director Meredith Guns said for builders to consider a project economically viable, an increase of two to three stories in a structure's height was required to offset the potential density loss due to an increased setback. Mr. Loy said that he understood from conversations with developers that they considered the current 0.6 FAR too low to adequately develop oceanfront properties for hotels. He remarked estate homes were being built because of the area market demand. Ms. Guns then reminded the group that the CAC had not been tasked with addressing structural height; the CAC had viewed photographic examples built with the current 0.6 FAR and as a result, determined that it preferred a lower FAR.

Ms. Shea stated she had been asked during the November Planning Board meeting if the CAC had considered the developers' situations and overall economic ramifications of lowering the FAR. She said Ms. Guns responded in the Planning Board meeting that the CAC is tasked to address appearance issues, not commercial development. Ms. Shea stated that the CAC bases its decisions on appearance, and those recommendations are then forwarded to the Planning Board or Board of Commissioners, which then address broader issues than appearance.

Ms. Guns replied that the overall appearance of the Town did promote economic development. Chair Kelly said that the group should consider how to involve more of the public in the process. Mr. Jones said that realistic solutions should include all stakeholders, including developers and hotel owners, so all voices are included in the process.

Old Business

1. Outdoor Storage and Outdoor Display Definition Discussion

Chair Kelly shared that Ms. Guns and Melinda Mogowski had been developing definitions for "outdoor storage" and "outdoor display," and this issue had been a long-term issue for the CAC. Ms. Guns stated that they had not approached the topic by defining what items are or are not storage or display, but by defining items by their visibility, similar to an

DRAFT

Minutes

December 11, 2014

Community Appearance Commission

Page 2 of 5

approach for defining signage. It is considered storage if it is screened and the public cannot see it; however, it is considered a display if the public can see it on the property. She said obvious recommendations for exclusion from these categories included lumberyards, garden centers, and vehicle service and sales businesses. She stated she and Ms. Mogowski had examined all eight previous plans to address the issue in Town, but none was as simple and straightforward. Melinda Mogowski reported that she and Ms. Guns had discussed a 20-foot minimum from the building for a display.

Ms. Guns said that Chris Marik's business, Ocean Atlantic Rentals, was used as a model when applying the draft definitions because of its fenced-in area in back and the display in front of the building. She stated that enforcement of earlier proposed options had always been difficult; however, in determining whether a display is 20 feet away from a building under these definitions only requires a tape measure. Bambos Charalambous questioned whether every business in Town had 20 feet away from the building as an option. Mr. Marik asked about percentages as an alternative, and Ms. Guns stated that it would be difficult in the enforcement. Ms. Guns stated that a possible option had been a minimum footage requirement from the property line, rather than a minimum from the building for displays. Mr. Marik indicated that he liked the plan, but questioned the exclusions, as he did not want to see businesses using lattice and other makeshift structures to comply with such a proposal. Additionally, Mr. Marik suggested clarification in business exclusions, since some lumberyards also sell other products. Ms. Guns said that she did not recommend grandfathering businesses under the proposal, but suggested a sunset provision to take into account that businesses will be ordering inventory for the coming year. Mr. Marik suggested the group also consider in the proposal the potential for differences between businesses along U.S. 158 (bypass) and N.C. 12 (Beach Road), since different factors are involved, such as speed limits. Chair Kelly asked everyone to encourage the public or interested stakeholders to attend the upcoming meeting.

2. NCDOT Adopt-A-Highway Update

Planner Bryan Brightbill reported that the Fraternal Order of Eagles had adopted one of the four road sections in town. The section extends from Ocean Bay Boulevard south to Eighth Street, along N.C. 12 (Beach Road).

Mr. Marik stated Ocean Atlantic Rentals had adopted the Hayman Street beach access. Mr. Loy stated the Adopt-A-Highway is especially valuable, as the Town staff does not provide trash pick-up services for the Adopt-A-Highway Program, which is on State-maintained roads. He said it is separate from other adoption programs that ultimately involve Town staff collecting trash. Ms. Shea asked whether the Town could send letters of appreciation or similar communications to groups or individuals adopting areas in Kill Devil Hills. Ms. Guns replied that the Town could generate a letter of acknowledgement and appreciation.

The group then briefly discussed the Community Appearance Award and how the process will begin in July or August of 2015.

DRAFT

Minutes

December 11, 2014

Community Appearance Commission

Page 3 of 5

3. Punch List for Success

The group reviewed the Punch List for Success, from Mr. Marik's presentation in October 2014. Chair Kelly said that the CAC was making more organized efforts and stated that although the list no longer needs inclusion on the agenda, she encouraged using the list as a blueprint for all future ideas. Mr. Marik stated he would distribute a copy of the list to members again. Mr. Marik stressed the importance of the presentations and the power of photo examples when sharing information.

Ms. Mogowski asked if there was any need to address public comments about FAR made at the recent Board of Commissioners meeting. Ms. Guns replied the Planning Department was preparing information on behalf of the Board of Commissioners, along with responses to the questions raised during the recent Board of Commissioners meeting. Ms. Shea stated that CAC representation at the Planning Board level was just as important as at the Board of Commissioners level, and encouraged members to participate further in the process. Mr. Jones stated that the staff's FAR information on the hotels and motels had been tremendously helpful. Chair Kelly again said that the group should encourage people to get involved in the process. A copy of the Punch List is attached to these minutes.

4. Trash Attack 2015 Discussion

Chair Kelly reported that Trash Attack! 2015 will be held Saturday, March 21, 2015. Ms. Shea said that Mayor Davies was willing to serve on the subcommittee again. Without objection, the CAC approved Chris Marik as the Trash Attack! 2015 chairperson. Ms. Markland and Ms. Shea said they would be involved. The group looked to involve middle and high school students at this year's event. The members inquired whether the Fire Auxiliary would be involved in this year's event, and Mr. Marik said he would follow up with the officers.

5. Potential Survey Questions Discussion

The group reviewed the informal survey from staff about what the community considered positive about the appearance of the community. Staff suggested the CAC narrow the survey questions to elicit better feedback from the public. Ms. Markland, Ms. Shea, Ms. Mogowski and Chair Kelly volunteered to narrow the scope of the questions and report to the group. Mr. Charalambous asked if once questions are narrowed, would members get to review the survey again. Staff will email the updated survey to members, who will in turn, send input to Chair Kelly. The group discussed the possibilities for survey distribution, including the Town's website, distribution lists, and social media sites.

DRAFT

Minutes

December 11, 2014

Community Appearance Commission

Page 4 of 5

New Business

1. Annual Report

Chair Kelly stated that she would present the annual CAC report to the Board of Commissioners in the near future. Items addressed would be the topics and events that had occurred since the last annual report. The members suggested the report include items such as Floor Area Ratio (FAR), sidewalks, the Trash Attack! 2014 event, outdoor displays, flags, and the Community Appearance Award.

2. Election of Chair and Vice Chair

Chair Kelly reminded the group that at the January 22, 2015 CAC meeting, an election of a chair and vice-chair will be held. She encouraged anyone interested to express his or her interest. There are no term limits on the chair or vice-chair positions.

Other Business

Ms. Shea reported that the Town will be holding a reception for Town Board and Committee members on Thursday, February 12, 2015, from 4 p.m. – 6 p.m.

Adjournment

There being no further business before the Community Appearance Commission at this time, Ms. Shea moved to adjourn, with a second by Mr. Jones.

The meeting adjourned at 9:47 a.m.

Submitted by:

Michael O'Dell, Administrative Specialist

These minutes were approved at the January 22, 2015 meeting of the Community Appearance Commission.

Susanne D. Kelly, Chair

DRAFT

Minutes
December 11, 2014
Community Appearance Commission
Page 5 of 5

Community Appearance Punch List
October 23, 2014

1. How will it affect appearance, local business, etc. ?
2. Negative impacts, if any?
3. Disprove fallacies and false claims
4. Ask board and public to "obey common sense", and avoid blanket statements like "anything that limits small business is bad"
5. Reference the survey of 2007, and consider new surveymonkey online surveys
6. Ask business people, public, and CAC to stand and back up any claims, or ideas
7. Speak to the commissioners personally, before the vote or meeting
8. Speak to other committees or towns to see "what worked for them"? Any cautions or topics to avoid?
9. Plenty of pictures and REPEATED positive/negative slideshow TO PROVE OUR POSITION.
10. Q & A to staff in our presentation to express their endorsement of "new idea".

Director of
Planning and Inspection
GREG LOY

Planner
BRYAN BRIGHTBILL

Code Enforcement Officer
CARL HUNT

Secretary
NANCY MILLER



Assistant Director of
Planning and Inspection
MEREDITH GUNS

Zoning Administrator
DONNA ELLIOTT

Chief Building Inspector
MATT LOWCHER

THE TOWN OF KILL DEVIL HILLS
NORTH CAROLINA

PLANNING DEPARTMENT

January 22, 2015

Memorandum

To: Community Appearance Commission

From: Bryan Brightbill, Planner 

Subject: January 22, 2015 Agenda Items

Old Business

1. Outdoor Storage and Outdoor Display Definition Discussion
Continue discussion.
2. Trash Attack 2015 Discussion
Provide update.
3. Potential Survey Questions Discussion
Staff will provide potential multiple choice answers for the survey questions that were previously discussed.
4. Annual Report
Chair Kelly will provide a draft of the 2014 annual report.

New Business

1. Election of Chair and Vice Chair
The one year Chair and Vice Chair terms expire in January. Please be prepared to elect individuals to serve for both of these positions.

Director of
Planning and Inspection
GREG LOY

Planner
BRYAN BRIGHTBILL

Code Enforcement Officer
CARL HUNT

Secretary
NANCY MILLER



Assistant Director of
Planning and Inspection
MEREDITH GUNS

Zoning Administrator
DONNA ELLIOTT

Chief Building Inspector
MATT LOWCHER

THE TOWN OF KILL DEVIL HILLS
NORTH CAROLINA

PLANNING DEPARTMENT

December 10, 2014

Memorandum

To: Community Appearance Commission

From: Meredith Guns, Assistant Planning Director 

Subject: Outdoor storage and Outdoor Display

Melinda Mogowski and I met to discuss outdoor storage and outdoor display. We reviewed the ordinances that have been considered in the past. At the last meeting, CAC discussed what they found visually acceptable and less acceptable. Based on the CAC discussion it appeared that it was not which materials are located outdoor, but their location on the property and volume of merchandise.

Therefore we determined that an ordinance that dealt with visibility and location of merchandise versus what is storage vs display may be a practical approach. We offer the following rough definition and regulations for discussion:

- Outdoor Storage – Merchandise located outdoors on the property that is completely screened from public rights-of-way.
- Outdoor Display – Merchandise that is located outdoors on the property that is visible from any public rights-of-way.
- Exclude: Lumber yards, Garden centers, Vehicle services and sales businesses.
- Outdoor storage shall be located to the side or rear of the primary structure.
- Outdoor display shall be located within ___ feet of the principal structure and not located in any required parking spaces. Display shall be a minimum of 5 feet off all property lines.

ATTACHMENT OB-1

Director of
Planning and Inspection
GREG LOY

Planner
BRYAN BRIGHTBILL

Code Enforcement Officer
CARL HUNT

Secretary
NANCY MILLER



Assistant Director of
Planning and Inspection
MEREDITH GUNS

Zoning Administrator
DONNA ELLIOTT

Chief Building Inspector
MATT LOWCHER

THE TOWN OF KILL DEVIL HILLS
NORTH CAROLINA

PLANNING DEPARTMENT

January 22, 2015

Memorandum

To: Community Appearance Commission

From: Meredith Guns, Assistant Planning Director 

Subject: Potential Survey Questions Discussion

At the last Community Appearance Commission meeting, commission members asked staff to generate five general questions that could be used for an online Survey Monkey. The purpose of this survey would be to generate more ideas from the general public regarding appearance items the CAC could address. Below are several sample questions that could be used. The text in **BLUE** is possible options to each question to streamline answers. Please be prepared to add or delete options.

1. Which best describes yourself: (choose all that apply)
 - a. Resident of Kill Devil Hills
 - b. Property owner within Kill Devil Hills
 - c. Business owner within Kill Devil Hills
 - d. Visitor to Kill Devil Hills
 - e. Resident of Dare County
2. Are you aware that the Town has a Community Appearance Commission which is responsible for addressing appearance related issues within the Town?
 - a. Yes/No
3. What do you think could improve the appearance of residential areas within the Town?
 - a. Options or open-ended.
4. What do you think could improve the appearance of commercial areas within the Town?
 - a. **Additional Landscaping**
 - b. **Less Landscaping**
 - c. **Architectural Improvements**
 - d. **Reduced Signage**
 - e. **Additional Signage**
 - f. **Minimized Outdoor Display**
 - g. **Reduce Lighting**
 - h. **Limit Flags**
 - i. Other: _____

ATTACHMENT OB-3

5. Specifically, what do you think could be done to improve the appearance of US-158 (Croatan Highway) within the Town?
 - a. Landscaping
 - b. Reduce utility Poles
 - c. Mowing
 - d. Other: _____
6. Specifically, what do you think could be done to improve the appearance of NC-12 (Virginia Dare Trail) within the Town?
 - a. Landscaping
 - b. Reduce Utility Poles
 - c. Mowing
 - d. Other:_____.
7. Specifically, what do you think could be done to improve the appearance of the oceanfront within the Town?
 - a. Landscaping
 - b. Modify Height requirements – Increase
 - c. Modify Height Requirements - Decrease
 - d. Modify Building Size – Increase
 - e. Modify Building Size – Decrease
 - f. Lighting
 - g. Other:_____
8. What do you think would improve the appearance of the Town:
Open ended answers