



TOWN OF KILL DEVIL HILLS  
Land Where Flight Began

MEMORANDUM

February 9, 2026

TO: Mayor and Board of Commissioners

FROM: Debora P. Díaz, Town Manager 

REF: New Business

**1. Bay Disposal – Voluntary Subscription-Type Residential Curbside Recycling: Annual Rate Increase Request (Attached NB-1)**

Bay Disposal & Recycling, which provides voluntary subscription residential curbside recycling for the Town's citizens, has requested a rate increase. Public Services' meeting memorandum highlights the request by Bay Disposal for a subscription increase to \$16.17 per cart, per month (\$48.50 per quarter). This is a 9% rate increase from its previous rate of \$14.83 per cart (\$44.50 per quarter), which was implemented in April 2024. The requested rate increase is to address Bay Disposal's rising operational costs.

The Town has enjoyed an 18-year relationship with Bay Disposal & Recycling, providing citizens a convenient service to those who want it, without imposing it on those who prefer to utilize the Town's Recycle Center. If this rate increase is approved, it would be the seventh increase since the company entered into a franchise agreement with the Town in 2008, and would become effective April 1, 2026.

Staff recommends the Board of Commissioners approve the rate increase to \$16.17 per cart, per month, for the voluntary subscription-type residential curbside recycling program. A motion would be in order.



**THE TOWN OF KILL DEVIL HILLS**  
NORTH CAROLINA

**PUBLIC SERVICES**

Post Office Box 1719, 102 Town Hall Drive  
Kill Devil Hills, North Carolina 27948  
Office Hours: 8:00 a.m. – 5:00 p.m. Mon. – Fri.  
(252) 480-4080

Director  
**STEPHEN F. ALBRIGHT**

Assistant Director  
**DEREK A. DAIL**

Administrative Services  
**MARCIA K. OLLIS**

Water Plant  
**ALFRED BURTON**

Water Systems  
**CHAD PARKS**

Streets  
**L. RANDOLPH TURNER**

Solid Waste  
**JASON CARTER**

MEMORANDUM

February 9, 2026

TO: Debora P. Díaz, Town Manager  
FROM: Stephen F. Albright, Public Services Director  
REF: Subscription Type Residential Curbside Recycling Annual  
Rate Increase Request

The Town updated the voluntary subscription curbside recycling program franchise agreement in January 2024 following over fifteen years of collections by Bay Disposal. The franchise agreement has provisions for an annual rate increase request.

Attached is a request from Bay Disposal dated January 21, 2026, requesting a rate increase to \$16.17 per month per cart (\$48.50 per quarter). This reflects an approximately 9% rate increase over the previously approved \$14.83 rate that was approved on January 13, 2025. The requested increase is to accommodate rising operational costs.

Thank you for your consideration of this request.



January 21, 2026

Town of Kill Devil Hills  
107 Town Hall Dr.  
Kill Devil Hills NC. 27948

Dear Board of Commissioners,

We are writing to let you know that that the Town of Kill Devil Hills recycling collection will be increasing by 9% this upcoming year from \$44.50 to \$48.50 on a quarterly basis beginning 04/01/2026. As always, we are committed to Providing quality service to the Town of Kill Devil Hills and all of it's residents and we thank you for your loyalty and support.

Please do not hesitate to call me with any questions or concerns or if you need any additional information.

Sincerely,

Jeremy Savage - Site manager (571-221-8657)